

PKM ELECTRIC COOPERATIVE, INC.
Utility Payment Arrangement

For Military Service Personnel

Minnesota's electric cooperatives must not disconnect the utility service of a residential customer if a member of the household has been issued order into active duty, for deployment, or for a permanent change in duty station during, the period of active duty, deployments, or change in duty station if residential customer meets criteria set forth in Minnesota Statue 325E.027 Utility Payment

Name _____

Address _____

City _____

State _____

Zip _____

Phone Home: _____ Work: _____

Account Number (from your bill) _____

Total Amount Owning \$ _____

Total Annual Household Income \$ _____

Arrangements for Military Service Personnel.



*w11w...

AN APPLICATION MAILED WITHOUT COPIES OF YOUR INCOME INFORMATION AND PROOF OF MILITARY ORDERS WILL BE INCOMPLETE AND YOU MAY NOT RECEIVE PROTECTION FROM SHUT OFF.

.Source of Income (Please .J appropriate boxes)

Your payroll stubs for the past two months AFDC/MFtP (MN Family Investment Program) A current copy

of your unemployment benefits Social Security/Social Security Disability

Pension/Retirement benefits statement General Assistance - all types

Please d if either of the following exists in your home:

Medical Emergency

Income Tax return for the *previous year* Medical

Assistance Statement

Other & explain:

Disabled person in resident

Customer Signature: _____



CALL PKM ELECTRIC COOPERATIVE WITHIN 14 CALENDAR DAYS AFTER THE POSTMARKED DATE ON THIS NOTICE TO VERIFY YOUR STATUS AND TO MAKE ANY NECESSARY PAYMENT ARRANGEMENTS. (1-800-552-7366 or 218-745-4711)

By signing this form, I hereby authorize any gas or electric utility that serves us to exchange billing information. I acknowledge that I have received, read and understand the **enclosed rules for Military Personnel**. I **attest** that the above information is true and correct.

Customer Signature: _____



Utility Service Payment Schedule Appeal Form Military Service Personnel

You must complete the bottom section and file this appeal to the PKM Electric Cooperative, Inc. within ten (10) working days of date of notice.

Date of Impasse:

Member Name:

Service Address:

City;

Zip Code:

Account Number:

Service To Date:

Total Bill: \$

Arrears: \$

Current Bill: \$

ARRANGEMENTS PROPOSED BY PKM ELECTRIC COOPERATIVE, INC. -

Amount

Due Date

by

by

by

by

Other:

Name of Co-op Representative:

Date:

To Be Completed By the Member

ARRANGEMENTS PROPOSED BY MEMBER -

Amount

Due Date

\$ _____ by

\$ _____ by

\$ _____ by _____

\$ _____ by _____

Member Signature: _____ Date: _____

Other:

Member Signature: _____ Date: _____

Section 1. 1325E.0271 **UTILITY PAYMENT ARRANGEMENTS FOR MILITARY SERVICE PERSONNEL.**

Subdivision 1. Restriction **on disconnection**; payment schedules. (a) A municipal utility, cooperative electric association, or public utility must not disconnect the utility service of a residential customer if a member of the household has been issued orders into active duty, for deployment, or for a permanent change in duty station during the period of active duty, deployment, or change in duty station if such a residential customer:

(1) has a household income below the state median household income or is receiving energy assistance and enters into an agreement with the municipal utility, cooperative electric association, or public utility under which the residential customer pays ten percent of the customer's gross monthly income toward the customer's bill and the residential customer remains reasonably current with those payments; or

(2) has a household income above the state median household income and enters into an agreement with the municipal utility, cooperative electric association, or public utility establishing a reasonable payment schedule that considers the financial resources of the household and the residential customer remains reasonably current with payments under the payment schedule.

(b) For purposes of this subdivision, "household income" means household income measured after the date of the orders specified in paragraph (a).

Subd. 2. Annual notice **to** all customers; inability to pay forms. (a) A municipal utility, cooperative electric association, or public utility must notify all residential customers annually of the provisions of this section,

(b) A municipal utility, cooperative electric association, or public utility must provide a form to a residential customer to request the protections of this section upon the residential customer's request.

Subd. 3. **Application to** service limiters. For the purposes of this section, "disconnection" includes a service or load limiter or any device that limits or interrupts electric service in any way.

Subd. 4. Income verification. Verification of income may be conducted by the local energy assistance provider or the municipal utility, cooperative electric association, or public utility unless the customer is automatically eligible for protection against disconnection as a recipient of any form of public assistance, including energy assistance that uses income eligibility in an amount at or below the income eligibility in subdivision 1, clause (1).

Subd. 5. Appeal process. (a) The municipal utility, cooperative electric association, or public utility shall provide the residential customer with a commission-approved written notice of the *right* to appeal to the commission or other appropriate governing body when the utility and residential customer are unable to *agree on the* establishment, reasonableness, or modification of a payment schedule, or on the reasonable timeliness of the payments under a payment schedule, provided for by this section. Any appeal must be made within seven working days after the residential customer's receipt of personally served notice, or within ten working days after the utility has deposited first class mail notice in the United States mail.

(b) The utility shall not disconnect service while a payment schedule is pending appeal, or until any appeal involving payment schedules has been determined by *the* commission.

Subd. 6. Enforcement. This section may be enforced pursuant to chapter 216B.

2007-2008 Cold Weather Rule Income Guidelines

Household Size	Annual Gross Income	Monthly Gross Income
1	\$20,122.44	\$1,676.87
2	\$26,313.96	\$2,192.83
3	\$32,505.48	\$2,708.79
4	\$38,697.00	\$3,224.75
5	\$44,888.52	\$3,740.71
6	\$51,080.04	\$4,256.67
7	\$52,240.95	\$4,353.41
8	\$53,401.86	\$4,450.16
9	\$54,562.77	\$4,546.90
10	\$55,723.68	\$4,643.64

Add \$1160.91 for each additional household member

MILITARY PERSONNEL PROTECTION FORM

PKM Electric Cooperative Application for Electric Cooperative Shut-off Protection

Read the enclosed notice of customer rights **before** completing this form.

If you cannot pay your entire bill and need to make special arrangements to spread out your payments, call PKM Electric Cooperative at (218) 745-4711 or 1-800-552-7366, before the due date. You need not send in this form just to make a payment arrangement, simply call between the hours of 8:00 a.m. to 4:30 p.m. Monday through Friday.

SHUT-OFF PROTECTION & PAYMENT ARRANGEMENTS

If you cannot pay your entire electric bill and need protection from shutoff, fill out this form and return it to PKM Electric Cooperative **immediately**.

Minnesota's electric cooperative military personnel law (Minnesota Statutes Chapter 325E.027) provides that an electric cooperative cannot disconnect a residential consumer for nonpayment if you meet the following conditions:

1. He or She has been issued orders into active duty, for deployment, or for a permanent change in duty station during the period of active duty, deployment, or change in duty station if such a residential customer:
2. Has a household income below the state median household income or is receiving energy assistance and enters into an agreement with the municipal utility, cooperative electric association, or public utility under which the residential customer pays ten percent of the customer's gross monthly income toward the customer's bill and the residential customer remains reasonably current with those payments; or
3. Has a household income above the state median household income and enters into an agreement with the municipal utility, cooperative electric association, or public utility establishing a reasonable payment schedule that considers the financial resources of the household and the residential customer remains reasonably current with payments under the payment schedule.

If you do not meet the above conditions, then you do not qualify for Military Service Personnel shut-off protection. However, you still can continue to receive electric service if you call us to make a mutually acceptable payment arrangement.

Fill out completely (Please Print)

Name _____

Address _____

City _____ State _____ Zip _____

Phone # Home _____ Work _____

Account Number (from your bill)

Total Amount Owing \$ _____ Total Annual Household Income \$ _____

(You must provide the necessary documentation)

Number of Persons in Household (including yourself) _ _ _

Call PKM Electric Cooperative within seven (7) days after the postmarked date on this notice to verify your status and make any necessary payment arrangements. The phone number is (218) 745-4711 or 1-800-552-7366 (8:00 a.m. to 4:30 p.m. Monday through Friday).

By signing this form, I acknowledge I have received, read and understand the enclosed Notice for Military Personnel Customers Rights. I attest that the above information is true and correct.

Customers Signature _____ Date _____

RETURN THIS FORM AND OTHER DOCUMENTATION IMMEDIATELY TO;

PKM ELECTRIC COOPERATIVE
PO Box 108
WARREN, MINNESOTA 56224-0015

(218) 745-4711 OR 1-800-552-7366

Date of Notice: PKM Electric

Cooperative

Payment Schedule Appeal Form

Military Service Personnel

(See Reverse Side for Additional Information)

Because we were unable to agree on a payment schedule, this is to advise you of the right to appeal your desired payment scheduled to the PKM Electric Cooperative Board of Directors. You must file an appeal by completing this form and sending it to the Board within ten (10) working days of the date of notice (see above) or forfeit your right to appeal. The Board will advise you and PKM Electric Cooperative of its decision regarding your appeal. PKM Electric Cooperative will honor the payment schedule of the PKM Electric Cooperative Board as long as you follow it.

If you do not agree on a payment schedule and do not appeal, your service will be disconnected without further notice. If you do appeal, your service will not be disconnected during the appeal process.

See the reverse side for details of arrangements discussed. Include any changes or remarks you may wish to add to your original proposed arrangement,

Send this appeal form to: **PKM Electric Cooperative**
PO Box 108
Warren, MN 56762

PKM Electric Cooperative
Utility Service Payment Schedule Appeal Form
Military Service Personnel

You must complete the bottom section and file this appeal to the Redwood Electric Board of Directors within ten (10) working days of date of notice.

Date of impasse: _____

Member Name: _____

Service Address: _____

City: _____ Zip Code: _____

Account Number: _____

Service To Date: _____

Total Bill: \$ _____

ARRANGEMENTS PROPOSED BY REDWOOD ELECTRIC COOPERATIVE

Amount Due Date
\$ _____ by _____

\$ _____ by _____

\$ _____ by _____

\$ _____ by _____

Other: _____

Name of Co-op Representative: _____

Date: _____

To Be Completed By the Member

ARRANGEMENTS PROPOSED BY MEMBER

Amount Due Date
\$ _____ by _____

\$ _____ by _____

\$ _____ by _____

\$ _____ by _____

Other: _____

Member Signature: _____



IMPORTANT NOTICE FOR MILITARY PERSONNEL

EFFECTIVE AUGUST 1, 2007

Section L [325E.0271 **UTILITY PAYMENT ARRANGEMENTS FOR MILITARY SERVICE PERSONNEL.**

Subdivision 1. **Restriction on disconnection; payment schedules.** (a) A municipal utility, cooperative electric association, or public utility must not disconnect the utility service of a residential customer if a member of the household has been issued orders into active duty, for deployment, or for a permanent change in duty station during the period of active duty, deployment, or change in duty station if such a residential customer:

(1) has a household income below the state median household income or is receiving energy assistance and enters into an agreement with the municipal utility, cooperative electric association, or public utility under which the residential customer pays ten percent of the customer's gross monthly income toward the customer's bill and the residential customer remains reasonably current with those payments; or

(2) has a household income above the state median household income and enters into an agreement with the municipal utility, cooperative electric association, or public utility establishing a reasonable payment schedule that considers the financial resources of the household and the residential customer remains reasonably current with payments under the payment schedule.

(b) For purposes of this subdivision, "household income" means household income measured after the date of the orders specified in paragraph (a).

Subd. 2. **Annual notice to all customers; inability to pay forms.** (a) A municipal utility, cooperative electric association, or public utility must notify all residential customers annually of the provisions of this section.

(b) A municipal utility, cooperative electric association, or public utility must provide a form to a residential customer to request the protections of this section upon the residential customer's request.

Subd. 3. **Application to service limiters.** For the purposes of this section, "disconnection" includes a service or load limiter or any device that limits or interrupts electric service in any way.

Subd. 4. **Income verification.** Verification of income may be conducted by the local energy assistance provider or the municipal utility, cooperative electric association, or public utility unless the customer is automatically eligible for protection against disconnection as a recipient of any form of public assistance, including energy assistance that uses income eligibility in an amount at or below the income eligibility in subdivision 1, clause (I).

Subd. 5. **Appeal process.** (a) The municipal utility, cooperative electric association, or public utility shall provide the residential customer with a commission-approved written notice of the right to appeal to the commission or other appropriate governing body when the utility and residential customer are unable to agree on the establishment, reasonableness, or modification of a payment schedule, or on the reasonable timeliness of the payments under a payment schedule, provided for by this section. Any appeal must be made within seven working days after the residential customer's receipt of personally served notice, or within ten working days after the utility has deposited first class mail notice in the United States mail.

(b) The utility shall not disconnect service while a payment schedule is pending appeal, or until any appeal involving payment schedules has been determined by the commission.

Subd. 6. **Enforcement.** This section may be enforced pursuant to chapter 2168.